

Coronavirus Adaptions at Nethergong Camping

Social Distancing

We have/will:

- Reduced tent numbers and given even more distance than normal between tents
- Pre-allocated pitches (you will still be near others in your group, just spaced out more than usual)

Campers Should:

- Educate children on current social distancing guidelines
- Follow current social distancing and social interaction guidelines
- Be mindful of other campers desire to social-distance
- Queue socially-distanced for toilets/showers/shop
- If camping with large groups, please do not all sit around one campfire. Please order more than 1 firepit if necessary and form small groups (current guidelines are to congregate in groups of no more than two households, one household can include your social bubble or groups of no more than six individuals). And please remain socially distanced

Check-in and Check-out

We have/will:

- Amended check in and check out times to allow for extended cleaning of facilities/accommodation
- Moved Reception desk to opposite main shower block
- Settle outstanding balances by contactless or card payment at Reception
- Take campers directly to their pitch (follow the quad)

Campers Should:

- Check in from 12pm. Check out is by 11am
- Check in for Glampers is from 3pm. Check out is by 11am
- Stop at Reception tent/desk when arriving/leaving and not leave their cars
- Follow the quad bike to your pitch. Please pitch where asked to
- Place freezer blocks to be frozen in the basket at reception (ensure they are clearly labelled)

Fridges and Freezers

We have/will:

- Removed fridges and freezers from washing up areas

Campers Should:

- Bring cool boxes to keep food fresh
- Bring up to 6 ice blocks with you clearly named. Hand in your unfrozen blocks to reception and collect from shop when needed

Washing Up

We have/will:

- Blocked off the middle sink in each washing up area to allow for social distancing

Campers Should:

- Only send one person to wash up

Showers

We have/will:

- Open the left-hand showers located in the small shower block at the far west of the site all day (family shower, open air shower and single shower)
- Open the showers in the main central block between 12pm and 3pm
- Frequently wipe down all surfaces in the showers
- Do a daily deep clean of all facilities

Campers Should:

- Use showers in family groups if possible
- Take brief showers (other campers may be waiting)
- Wipe down high touch surfaces



Amazon sell a range of camping solar showers - <https://www.amazon.co.uk/Coleman-2000014865-5-Gallon-Solar-Shower/dp/B0009PUT20>

Toilets

We have/will:

- Installed 4 additional handwash basins outside main shower block and café toilets
- Established a two-in two-out system for toilets (families may enter the toilets together)
- Provided antibacterial gel outside the loos and café/shop
- Frequently wipe down all surfaces during the day
- Do a daily deep clean of all facilities 3pm to 6pm

Campers Should:

- Always accompany under 10s to the toilets
- Anti-bac hands before entering and wash hands thoroughly upon leaving
- Wipe down high touch surfaces if possible
- If bringing ant-bac wipes to the toilets, dispose of them in the bin provided Use the chemical disposal point (CDP) to empty your porta-potties (located next to the main facilities block)
- Consider bringing a porta-potty with you to minimise use of the toilet



Argos are selling a changing tent which you might like to purchase if you are bringing a porta potty for £24.99 - <https://www.argos.co.uk/product/9278826>

Shop and Café

We have/will:

- Open the café for takeaway coffee and other drinks and pastries only
- Allow up to 4 customers in the shop at one time
- Sell only a limited range of camping essentials
- Reduce opening hours to 8.30am – 11.00am and 3.30pm – 5.30pm
- Provide anti-bac spray at the door
- Provide masks for our staff

Campers Should:

- Use card and contactless payment only
- Queue socially distanced please outside the shop if 4 customers already in the shop
- Pay as you go – we will not be operating tabs this year
- Bring your named freezer blocks to the shop to be exchanged

Campfires/Logs and Firepits

We have/will:

- Place pre-ordered firepits and logs at your pitch

Campers Should:

- Observe social distancing and social interaction guidelines around the campfire
- Order additional logs/kindling by text to 07901368417

Guidelines for Glampers

We have/will:

- Please arrive from 3pm to check in and please vacate your accommodation by 11am. This will give our cleaning team additional time to ensure your accommodation is disinfected and thoroughly cleaned.
- We normally show you around your accommodation but this year there will be an information sheet inside each accommodation for you to self-orientate.
- **We are regrettably not providing duvets and pillows this year because of hygiene safety issues.** We will be providing sheets and these, of course, will be changed between customers. We hope that you understand that safety has to be our priority and we would like to give you a bag of logs and kindling for your understanding.
- When the weather is dry please ventilate your bell tents by opening vents and tying back door flaps. Please leave hut doors and windows open when you can

Campers Should:

1. All surfaces will be thoroughly cleaned and disinfected between customers.
2. All crockery and cutlery will be replaced after each glamper with a pre-washed set.

